

### **BENEVOLENT FUND Q&A**

# What is the PGA of Canada Foundation Benevolent Fund?

The Benevolent Fund is intended to provide temporary assistance to current and former members and apprentice professionals of the PGA of Canada who are in need with the basics of life, medical crises, end of life, addiction and mental health care.

# Who may apply for assistance?

Any current member; apprentice professional registered with the Association; a member of the Association or an apprentice professional registered with the Association within the last 12 years who has resigned or been suspended and; a spouse or dependent child of a current member or of an apprentice professional registered with the Association.

Members or apprentice professionals registered with the Association who have been removed from membership for disciplinary measures are **not** eligible to make application. Spouses and/or dependent children of this individual are also ineligible.

### How does one apply?

Applications which outline the required supporting documentation are **only** available through the Association's Privacy Officer at <u>darcy@pgacanada.com</u>

### Will personal information be protected?

The application form and supporting documents will be received by the Association's Privacy Officer and reviewed by the Benevolent Fund Committee. Applications will be assigned a file number. All information will remain confidential.

#### How often does the Benevolent Fund Committee meet?

The Benevolent Fund Committee will meet quarterly. The Benevolent Fund Committee may meet at other times should extraordinary circumstances present themselves.

#### What assistance might be expected?

Assistance will be based on the information supplied to the Benevolent Fund Committee and will be subject to available funding. Assistance will be granted in the form of payments to third parties for products and services that will support the applicant in accordance with the purposes of the Benevolent Fund. No monetary payments will be made from the Benevolent Fund directly to the applicant.

#### Will assistance be provided for an unlimited time?

No. For each application assistance may be provided for a maximum of 12 months from the date of approval.

# Can you apply for additional assistance?

PGA OF CANADA 13450 DUBLIN LINE, ACTON, ON L7J 2W7 TEL: 1-800-782-5764 FAX: 519-853-5449 www.pgaofcanada.com email: info@pgaofcanada.com



Yes. Additional assistance **may** be available. A new application must be submitted for review by the Benevolent Fund Committee. Additional assistance is not guaranteed.

### Does the assistance have to be repaid?

No. Assistance is not a loan and cannot be repaid.

# Who has final approval of the application?

The Foundation Board will receive the recommendations of the Benevolent Fund Committee for final approval. All applications presented to the Foundation Board will only be identified by a case number to protect the privacy of the applicant. The Foundation Board will meet within 7 days of the Benevolent Fund Committee submitting their recommendations.

### Who will let me know if the application is approved and/denied?

The PGA of Canada Privacy Officer will contact the applicant with the status of their application.

### Can I make a donation to the Benevolent Fund?

Donations can be sent to the PGA of Canada Foundation directing the funds be deposited to the Benevolent Fund.