

## **PGA of Ontario Cancellation and Refund Policy**

**Cancellation/Refund Policy** – No refund will be provided after the tournament/event tee sheet has been released to the players and/or posted on the PGA of Ontario website, except for the following circumstances:

- 1. You are forced to withdraw from a tournament/event for medical reasons. A refund will be issued once the PGA of Ontario office receives a doctor's note.
- 2. The cancelling player/team finds an eligible\* PGA of Ontario member/team to take their place.
  - **NOTE:** It is the cancelling player's/team's responsibility to find an eligible PGA of Ontario member/team to replace them and notify the PGA of Ontario office no later than 24 hours prior to the start of the event.
  - The cancelling player's/team's refund will be processed once the replacement has paid their entry fee in full.

\*See eligibility criteria on tournament/event entry form

If the cancelling player's spot is NOT filled 24 hours prior to the event's start time, a refund will not be issued.