



Fitting Event Safety Protocols May 1, 2020



The safety of our employees and customers is paramount to all of us at Callaway Golf. To provide a safe environment, the following safety protocols will be enforced at all Callaway Fitting Events:

- Follow customer location-specific requirements and guidelines in place.
- Ensure all interactions are 1:1, ideally by appointment only.
- Use social distancing behaviors, including 6 feet spacing and not shaking hands.
- Wear facial coverings.
- Use disposable gloves throughout entirety of the setup/event/teardown process and properly dispose at the end of the event. Replace as appropriate.
- Start/end each individual fitting with proper disinfecting and sanitization of all clubs and components. For example, use of disinfecting spray or wipes.
- Avoid having the customer/member physically touch the golf balls during fitting process. For example, fitter to tee up ball for member.
- Present all golf clubs and components to the patron grip end first.
- Have hand sanitizer available in the fitting area for self and guest.
- Know the nearest handwashing location.

Event Confirmation:

If you can answer YES to any of the following questions, please reschedule your fitting event:

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| <ul style="list-style-type: none"> • Do you have a cough? • Do you have any shortness of breath or difficulty breathing? <p>Or at least two of these symptoms?</p> <ul style="list-style-type: none"> • Do you have a fever (>100.4F/38C)? • Do you have chills? • Do you have repeated shaking with chills? • Do you have muscle pain? • Do you have headaches? • Do you have a sore throat? | <ul style="list-style-type: none"> • New loss of taste or smell? • Within the last 14 days, has someone in your household, or that you've had prolonged contact with, tested positive for COVID-19? • Within the last 14 days, have you traveled to any foreign country? • Within the last 14 days, have you traveled within the United States: <ul style="list-style-type: none"> ○ By air? ○ Overnight to a region with a shelter-in-place order? |
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Practice Good Hygiene:

- Wash your hands with soap and water for at least 20 seconds, especially after touching any frequently used item or surface.
- Avoid touching your face.
- Sneeze or cough into a tissue you dispose immediately, or the inside of your elbow.
- Disinfect frequently used items and surfaces as much as possible.

Resources for U.S.:

Centers for Disease Control & Prevention (CDC) @ www.Coronavirus.gov

Resources for Canada:

www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html