



#### LOCATION

Oromocto, NB

#### COURSE WEBSITE

[www.gagegolfandcurling.com](http://www.gagegolfandcurling.com)

#### EMPLOYMENT TERM

2022 Season with potential for extension.

#### DEADLINE TO APPLY

16 March 2022

#### START DATE

ASAP

#### PGA OF CANADA SPECIALIZATION

Management & Leadership and Golf Operations



## HEAD GOLF PROFESSIONAL

The Gage Golf & Curling Club is seeking the services of a Head Golf Professional to join our team.

### ABOUT COURSE

The Gage Golf & Curling Club is the only military multisport facility in New Brunswick under the command of Commander 5<sup>th</sup> Canadian Division Support Base Gagetown. The course was established in 1964 and is a semi urban facility located in Oromocto, New Brunswick. A public 18-hole course surrounded by residential neighborhoods with a population base consisting of active and retired Canadian Armed Forces members and the surrounding communities.

### JOB SUMMARY

The successful candidate will have the opportunity to work as an integral part of the leadership team at the Gage Golf and Curling Club in creating a positive and inclusive atmosphere. The primary responsibility of the Head Golf Professional is to provide golfers with an exceptional experience. Some fundamental aspects of this duty include, but not limited to oversight of retail operations; provide the membership with golf experience; golf lessons; and event programming and execution. The Head Golf Professional is regarded as a leader within the Gage Golf and Curling Club, some key attributes that are effective communication, empathetic, creative and motivated to continue to create a positive and welcoming golfing experience for all patrons.

### RESPONSIBILITIES

- As part of the management team, continue to espouse and develop the Golf Club's reputation through consistently delivering high quality customer service;
- Responsible for the oversight of our Pro Shop operational plan;
- Oversee the rental and allocation of golf carts ;
- Oversee the reservation system, starting and monitoring of the pace of play;
- Track and verify all members and guests
- Manage the administration of the handicap program
- Enforce all rules and regulations governing golf course usage
- Implementation of policies and procedures and regular scheduling of staff members
- Assist in the recruitment, hiring, training and supervision of staff including, pro shop and starters

- Maintain a close relationship with the Golf Superintendent and other Department Heads
- Manage system controls to endure the safekeeping of assets, inventory and resources
- Promote a safe workplace by ensuring all staff perform their duties in a safe manner in compliance with all health and safety legislated requirements
- Manage a profitable Pro Shop merchandise inventory that is consistent with patron demographics and needs
- Assist in marketing and promotion of Golf Course and Club House, publication of newsletters and promotion materials
- Represent the Club in PGA tournaments as required
- Enhance the reputation and the image of the club
- Perform other duties and special projects as assigned

## QUALIFICATIONS

- PGA of Canada Class “A” Professional with the PGA of Canada and a member in good standing
- Proven track record as a Head Golf Professional or Associate Golf Professional at a golf club
- Possess the desire to deliver outstanding customer service
- Have an engaging personality with good work habits
- Be extremely organized with experience in managing leagues, events and retail
- Must be able to work flexible hours including evenings, weekends and holidays
- Excellent computer skills, point of sale systems and online tee time reservations

## COMPENSATION

- Salary will be discussed at interview
- 100% of teaching lessons and junior camps

## BENEFITS/PERKS

- PGA of Canada Dues
- Flexible Schedule
- Access to fitness facilities
- Equipment and Clothing Discounts
- Meal Discounts
- Clothing and Equipment Package
- Playing Privileges

## CONTACT INFORMATION

Qualified applicants are asked to submit their resume to the General Manager Golf & Operations, Mr. Ben Noseworthy [Noseworthy.ben@cfmws.com](mailto:Noseworthy.ben@cfmws.com)